

**Calgary Blizzard
Soccer Club
Policies &
Procedures**Chapter:
**RISK MANAGEMENT &
CONFLICT RESOLUTION**Subject:
TECHNICAL DECISION APPEALSAuthorization:
PENDING APPROVALWhite Paper:
N/ADate:
August 10, 2023

POLICY NUMBER: 16-2**REFERENCE:** n/a

POLICY: Any complaint by Blizzard member (the “Complainant”) regarding technical decisions made by CBSC Technical Directors or Coaches are to be initially submitted to CBSC in writing by emailing appeals@calgaryblizzard.com within 5 business days of an official announcement of such decision. Technical Appeals must be submitted using the Technical Appeal Form, available on the CBSC Website and accompanied with a \$100 appeal administration fee payable by EFT. Appeals not submitted within 5 days, missing the appeal administration fee or not completed using the approved form will be rejected. Technical Appeals that are accepted, having met all the above requirements) will be administered in accordance with the following procedure.

Complaint Procedure:

Accepted technical appeals will be reviewed by the appropriate CBSC Technical Director and/or Sporting Director within seven (7) business days of receipt of the appeal.

Decision:

Technical appeal decisions will be communicated (via email) to the Complainant within three (3) business days of decision. Decisions will include a description of determining factors, changes to the player placement (if necessary) and expectations of the player moving forward. Appeal decision whereby the Complainant is successful in their appeal, will have the \$100 administration fee either refunded or credited to the members account.



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INTERPRETATION:

Complainant

A person who is making a report to the Sporting Director of the Calgary Blizzard Soccer Club or designate.



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